

MINUTES
MONTGOMERY COUNTY GOVERNING BOARD
TUESDAY, MAY 27, 2025

The Central Communications Center Governing Board met in regular session on Tuesday, May 27, 2025 at 9:30 am at the Montgomery County Government Center, 1580 Constitution Row – Suite E, Crawfordsville, Indiana.

Present were Board members Board Chairman Jim Fulwider; Mayor Todd Barton; Commissioner Jake Bohlander; Councilman David Hunt and City Councilman Stan Hamilton.

Also present: Board Attorney Dan Taylor; Assistant County Attorney Tyler Nichols; CCC Director Sherri Hill; CCC Assistant Director Elizabeth Kirby; Crawfordsville Police Chief Aaron Mattingly; Fire Chief Scott Busenbark; County Administrator Tom Klein; and Governing Board Secretary Lori Dossett.

I. Call to Order

Chairman Jim Fulwider called the meeting to order @ 9:30 am.

II. Minutes – April 28, 2025

Councilman Hunt moved to approve the April 28, 2025 board minutes. Seconded by Commissioner Jake Bohlander. Motion carried 5-0 votes in favor.

III. Old Business

A. Power Phone Upgrade

John Jokantas and Barry Ritter from Ritter Stratetic Solutions explained the purpose of Power Phones and the importance of consistency and establishment of protocols. Currently, those protocols are not always used. The same protocols need to be used regardless of the experience of the dispatcher receiving the call. In order to provide the same level of service there needs to be a more scripted approach. Mr. Jokantas commended Director Hill and Deputy Director Kirby for doing a “fantastic” job in observing problems and dealing with them as they are presented. Mr. Jokantas stated that the QA scores are good. Mr. Ritter added that the key point is that nationwide there is a high turnover rate which adds to the need for training with a consistent flow of information.

Director Hill stated that on May 15th they had a live demo of Priority Dispatch and she felt that it is user friendly and will provide more consistency. The company has offered to do a 15-minute virtual demo in June for the Board. Mr. Ritter stated that the demo will provide a quick glance for the Board in understanding the impact. He added that the the system is not “cheap”. Mayor Barton asked if the ISO Evaluation would help to insure to bridge the gaps of Policies, Protocols and Procedures.

Mr. Ritter stated that the Locution project has hit a delay as far as hardware installation and Racomm has been brought in to help solve the problem. The next step will be to meet with all of the Fire Commands and staff to discuss run streams. Director Hill stated that they are waiting on answers for the interface and they meet with Locution every other Monday.

CCC Director Sherri Hill Report

A. Staffing:

Director Hill stated currently they are training four new dispatchers and have one opening.

B. Acknowledge Receipt of Director's Monthly and Financial Report (Attached)

Mayor Barton moved to Acknowledge Receipt of Director's April Monthly and Financial Report. Seconded by Commissioner Bohlander. Motion passed 5-0 votes in favor.

Mayor Barton stated that the City has acquired a tower on CR150S and asked that it be kept in mind for the future. The two current communications towers are both on private entities.

VI. Adjournment

There being no further business, meeting adjourned at 9:53 am.

The next Governing Board meeting Monday, June 23, 2025 @ 9:30 am.
Minutes respectfully submitted by Lori Dossett, Governing Board Secretary.

Minutes approved this 23 day of June 2025.



Jim Fulwider, Chairman

Attest:



Lori Dossett, Board Secretary